

PRIVACY POLICY

ABOUT KEY AIR & SEA LIMITED

Key Air & Sea Limited is a company based and incorporated in England. We arrange the transportation of cargo by Air, Sea and Road through airlines and third party suppliers

THIS POLICY

This policy is designed to explain the information we collect, how and why we collect it, when it will be used and who will use it.

ABOUT PERSONAL DATA

Personal data relates to any living individual who can be identified from the data. As of 25th May 2018, in the European Union the processing of personal data is governed by the General Data Protection Regulation (GDPR). At Key Air & Sea Limited, we endeavour to treat everyone's data in the same secure manner, wherever you are from.

HOW WE COLLECT DATA

When you email us or complete an online enquiry on our website the information is collected and stored securely in our database and held by us the Data Controllers

DATA WE COLLECT

Personal data collected is usually limited to your name, email address, telephone number, company details (if applicable). If you progress to booking the shipment we will also collect your address details

LEGAL BASIS - WHAT THE DATA IS USED FOR

Your personal data is used for Legitimate Interests to fulfil our obligations to you, which include:

Providing a quotation

Collecting additional information relating to your enquiry

Arranging transportation of cargo through third party suppliers

WHO CAN ACCESS YOUR DATA

Your data may be shared with third party companies including Haulage Companies and Airlines. Your details can also be viewed by our website developers.

DATA RETENTION AND SECURITY

Data is retained for a period of seven (7) years after which it will be automatically removed

YOUR RIGHTS UNDER GDPR

Under GDPR you have a right to know what personal data we hold and also have a right for the information to be removed.

You can make a request by email to info@keyair.co.uk or by mail to Key Air & Sea Limited, Unit 17
Brook Industrial Estate, Bullsbrook Road, Hayes, Middlesex UB4 0JZ